Usability Tester - Help USAJOBS deliver value based upon customer needs and expectations

VIRTUAL STUDENT FEDERAL SERVICE

V S F S

Project Title	Usability Tester - Help USAJOBS deliver value based upon customer needs and expectations
Project Summary	Do you have a passion for UX? Working with USAJOBS will provide you extensive experience in design thinking and user-centered design approaches to deliver valuable digital products that meet user needs and expectations. As a UX intern, you will work directly with the UX research and design team.
Country	United States
Country/Region of Focus	United States

Project Description

USAJOBS serves as a Federal career portal that provides extensive Federal employment information to the public, coordinates recruitment information across 130 agencies, and interacts with job seekers (12M+) through the use of social media and other digital channels. As a member of the Usability Testing team, you will support the research, design, development and delivery of USAJOBS recruitment solutions. You will work closely with the lead UX researcher for approximately 10 hours per week over the fall and spring semesters. You will assist in planning usability tests, conduct tests as an observer or facilitator, document test results and participate in presenting test findings.

Required Skills or Interests

Skill(s)
Data analysis
Design thinking
Research
Writing

Additional Information

The ideal candidate is looking for a new challenge and is skilled in the art of recruiting testers and understands the value of ethnographic research to uncover hidden wants and needs of the user.

Language Requirements

None